RingCentral

7 reasons to switch your on-premises PBX to the cloud

84.7%

of enterprises currently use or plan to use a cloud PBX within the next 2 years

75%

of enterprise users will use softphones over desk phones by 2024

63%

of employees want to work from anywhere after the pandemic

A cloud PBX offers incredible advantages over an on-premises PBX

1. Unify business communications

A unified solution offers enterprise-grade features such as phone, faxing, SMS, IVR, call queues, team messaging, video meetings, and voicemail—all on one platform.

2. Easily manage multiple locations

A single solution with global availability is easier to manage and can be administered from a single portal using a desktop or mobile phone.

3. Add and remove services at any time

Cloud solutions are flexible and scalable, allowing you to easily add services or remove users at any time. Providers offering a 99.999% uptime SLA ensure your business never halts.

4. Meet all of your security and compliance needs

Security, service delivery, and architecture as well as industry compliance (CCPA, GDPR, HIPAA, FINRA) are fully managed by the cloud provider.

5. Eliminate your infrastructure management costs

Best-in-class cloud solutions are hosted in top-tier and redundant data centers.

All aspects of the infrastructure are managed and monitored 24/7/365 by the provider.

6. Support mobile and remote workers

Workers can make calls, send messages, and start video calls at any time and on their device of choice—PC, mobile, or tablet.

7. Always have the latest features

Updates are free, automatic, and come with the latest features with no impact to users or disruption to business.

Move to the cloud

Businesses going remote or hybrid require more than what an on-premises PBX can provide. With a cloud PBX, your teams have the tools to work together—from anywhere and on any device.



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