RingCentral Integrations

Unify your applications by bringing the functions and features of RingEX™ into the applications you use every day, eliminating the need to switch between programs to message, call, and meet.



RingCentral's wide array of out-of-the-box integrations provides the best customer experience by eliminating the friction of switching between programs to message, call, and meet. Free up your business to focus on the end game: revenue, agility, and customer satisfaction.

Enhance your workflows, drive productivity, and accelerate your sales cycle by integrating RingCentral with your business infrastructure, productivity, CRM, and service management applications.

Benefits

Return on investment

Out-of-the-box integrations allow for scalable administration and managed staffing, reducing IT costs of setting up and controlling new locations and users. Save the time and money it would take to train end users on new systems and products.

Customer satisfaction

Instant access to vital contextual data enables your employees to deliver better service and engagement to customers and prospects. Enhance your key business applications with an integrated communications solution so your employees have more time to deliver satisfied engagements.

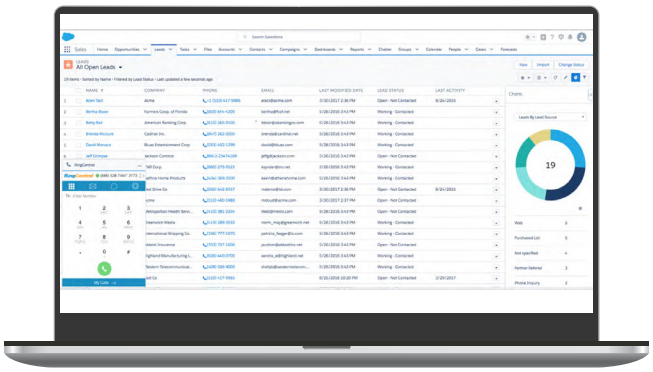
Increased productivity

Integrating advanced communications tools with the applications your employees use every day streamlines workflows and increases productivity. Automation of critical tasks saves your users time and effort so they can focus more on their work and less on juggling multiple stand-alone applications.

Performance insights

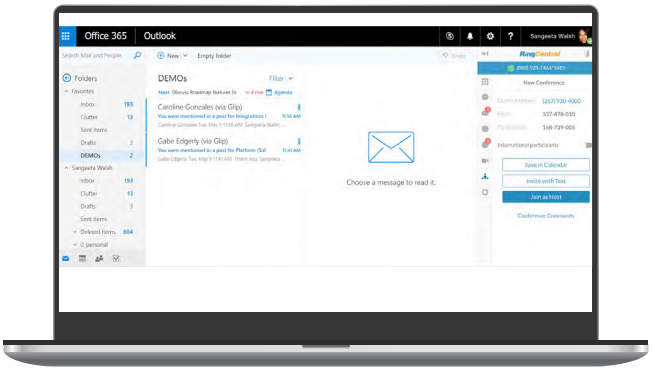
Track your team's performance by creating customized reports and dashboards and gain insights on every call with real-time analytics. Use real-time call logs to correlate call data with your sales and service metrics to identify your most effective channels and perform trend analysis for forecasting.

RingCentral Integrations



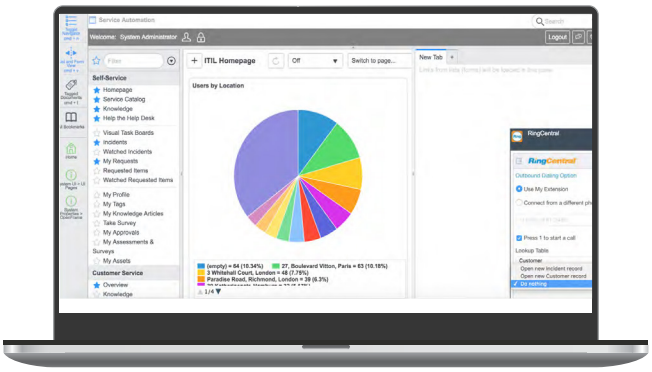
Customer Relationship Management

Automate your sales cycle and gain insights on every call with the RingCentral for Salesforce Sales Cloud, Microsoft Dynamics, Zendesk, Desk.com, and Oracle Sales Cloud integrations.



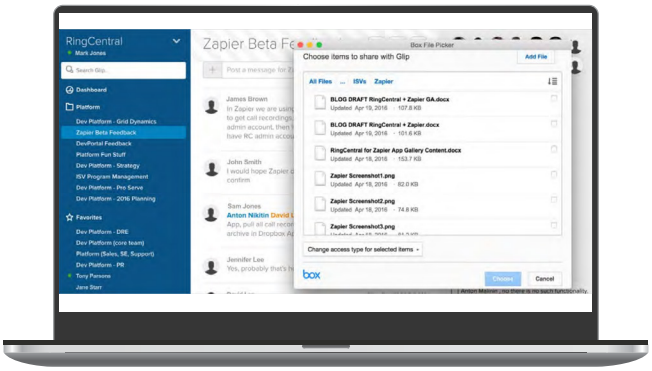
Productivity

Bring advanced communications functions into business workflows you use every day with RingCentral's Microsoft, Google, Slack, and Amazon integrations.



Service Support Management

Enhance delivery and support of business services by tightly integrating operational processes with the RingCentral for ServiceNow and RingCentral for Salesforce (Service Cloud) integrations.



Infrastructure

Perform critical tasks such as archiving, sharing, and Single Sign-on with integrations including RingCentral for Okta, RingCentral Archiver, and RingCentral for Box.

System requirements

- RingCentral CRM, service management, and infrastructure integrations are available for RingEX Advanced and Ultra users.
- You must have a valid Microsoft or Google account to utilize the respective RingCentral productivity integrations.
- RingCentral Archiver supports SFTP, Dropbox, and Google Drive.

Alltech

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RingCentral

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