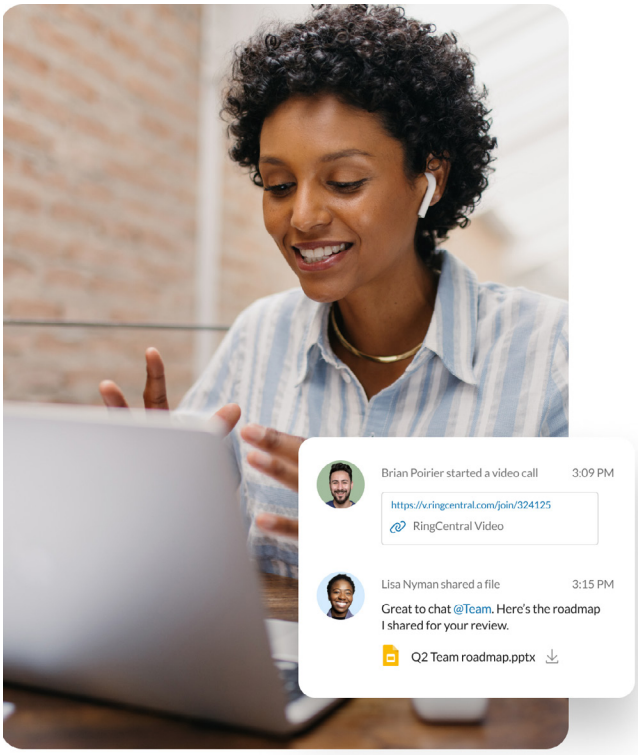
RingCentral



RingEX™

Work together. From anywhere. Bring teams and customers together on the #1 business communications platform.



RingEX™ is an industry-leading platform for cloud communications, empowering organizations to streamline internal collaboration and better connect with their customers. With integrated instant messaging, video conferencing, and cloud PBX, RingEX offers:

- A unified, collaborative hub for team messaging, video meetings, and telephony
- Enterprise-grade security and unmatched reliability with a 99.999% uptime
- A global footprint in 105+ countries and localized in 15+ languages
- 330+ out-of-the-box integrations with business apps and open APIs for custom needs
- Simple and centralized web-based user and system administration
- Advanced analytics and insights
- Access from anywhere on your device of choice—desktop, tablet, or mobile.

Phone

- Use one business phone number for calling, business SMS, MMS, and fax, so your personal number stays private.
- Customize settings such as business hours and greetings, and route incoming calls efficiently to specific departments with a multi-level auto attendant.
- Manage active calls efficiently with advanced call controls to transfer, record, flip, or park the call.
- Flip live calls between your desktop and cell or switch a call to video in just one click.





Video

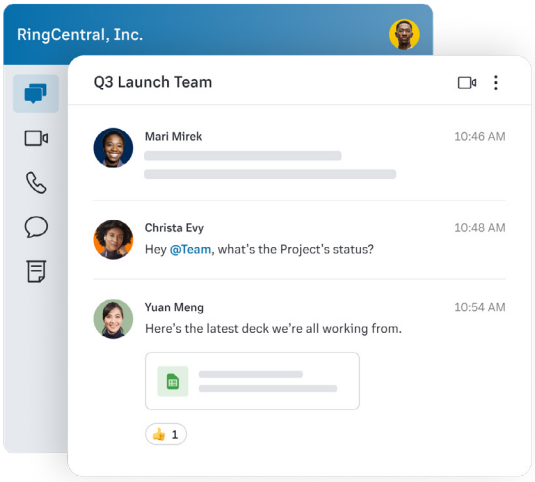
- Join meetings easily—no downloads or plugins needed.[1]
- Enjoy HD audio and video, and screen share with up to 200 interactive video participants.
- Easily schedule meetings with calendar integrations with Office 365 and Google Calendar.
- Switch a live meeting between devices with one click.
- Get in-meeting chat, virtual backgrounds, closed captioning, cloud recordings, and powerful background noise reduction technology for a great participant experience.

1. Available for Chrome, Microsoft Edge and Firefox browsers.

Message

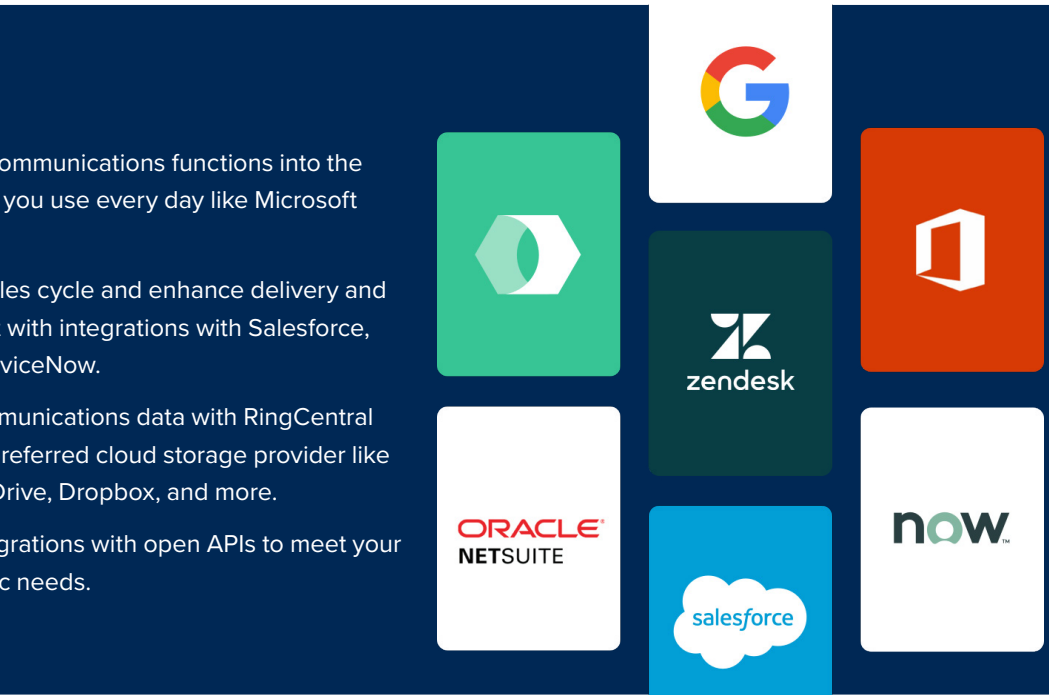
Message colleagues and clients from your PC or mobile device. Invite guest users to collaborate for free.

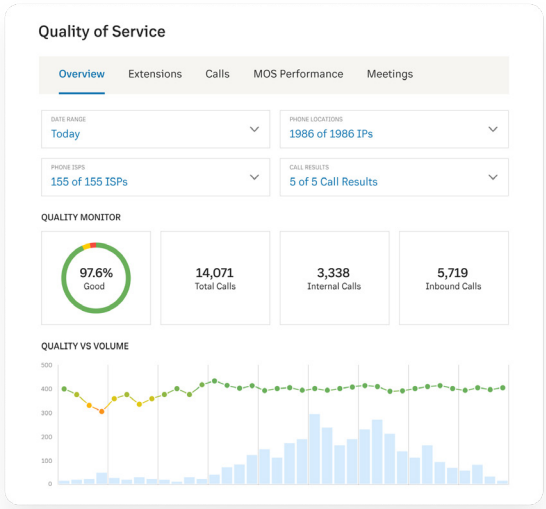
- Set a custom status to indicate your availability.
- Create teams around projects, specific topics, and departments.
- Assign tasks to individuals or project teams.
- Share links and files with no size or storage limits.



Integrations

- Bring advanced communications functions into the productivity apps you use every day like Microsoft and Google.
- Automate your sales cycle and enhance delivery and customer support with integrations with Salesforce, Zendesk, and ServiceNow.
- Backup your communications data with RingCentral Archiver to your preferred cloud storage provider like Smarsh, Google Drive, Dropbox, and more.
- Build custom integrations with open APIs to meet your business's specific needs.





Analytics

- Review actionable insights for IT and system administrators to facilitate diagnosis and troubleshooting.
- Get monitoring and reporting KPIs for line-of-business managers.
- Access usage data to drive adoption and maximize return on investment.

As a RingCentral partner, we can design a RingEX solution to fit your business needs. **Contact us today to schedule a demo!**

Alltech

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RingCentral

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